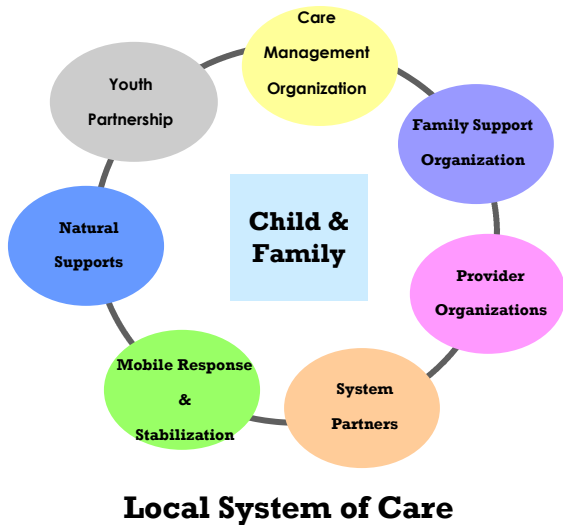


## What Makes a System Of Care Unique?

- Every Child and family receives an individualized service plan tailored to their unique needs
- A full array of services and supports are provided in the child's home community
- Youth and families are entitled to receive services and supports in the most natural home and community environment appropriate to their needs
- Family members and youth in need of Mental Health Services work together with policy makers and providers to develop, manage, deliver, and evaluate programs
- System Partners and Providers organize services and supports in a coordinated manner to ensure easy access by families and youth
- Early identification and intervention of challenging behaviors that affect families
- The rights of the child and family are always protected
- All services are delivered in a way that is responsive to the families culture



122B Burrs Road Mt. Holly, NJ 08060



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## LOCAL SYSTEM OF CARE

### of Burlington County



Keeping Kids at Home, at School, with Community Supports.

Call 1-877-652-7624

# LOCAL SYSTEM OF CARE OF BURLINGTON COUNTY



## PerformCARE

### Contracted Systems Administrator

(CSA) 1-877-652-7624

PerformCare serves as the first stop for families into Children's System of Care (CSOC) and tracks care for children and their families. PerformCare offers toll-free information and referral services which are available 24 hours a day, 7 days a week. They assist families in finding and accessing services.

PerformCare is the Contracted Systems Administrator for Children's System of Care. PerformCare assists The Department of Children and Families of the State of New Jersey with managing the service system, provides administrative and technical support, and quality management to help improve services.

## Children's Mobile Response Service System

### MRSS

To refer a youth to Children's Mobile Response, please contact the Contracted Systems Administrator (CSA) 1-877-652-7624.

Children's Mobile Response Service System provides mobile response service to children in Burlington County who are experiencing an emotional or behavioral situation that threatens to disrupt their living arrangement. Trained response intervention workers are available 24/7 to deal with crises at the child's location for up to 72 hours. They can offer up to eight weeks of follow-up service to stabilize the situation based on the needs of the child and caregiver.

## Care Management Organization

(CMO) 609-518-6800

To refer a youth to the CMO, please contact the Contracted Systems Administrator (CSA) at

1-877-652-7624.

Partners for Kids and Families, Inc., the Burlington County CMO, is a non-profit organization that provides service planning and care management for children with developmental disabilities, complex emotional, behavioral and mental health needs. Care Managers work in partnership with children and their families on Child/Family Teams. The teams are selected by the family and may include friends, therapists, teachers, and family members all working together to coordinate in-home services and community based support. The team creates an "Individualized Service Plan" to keep children with their families, in school, with community supports.

New Jersey parents can contact PerformCare to obtain services through Partners for Kids and Family, Inc. (CMO) in Burlington County if their children are experiencing emotional or behavioral challenges. The parent/guardian must make the call to ask for assistance. Helping professionals may assist the parent/guardian in making the call. Teachers, Social Workers, Clinicians, Medical Personnel, Pastors, and others involved with the child or family can suggest that the parent contact Department of Children and Families. If the parent/guardian agrees with the suggestion, the parent/guardian can make the call. If the parent/guardian wants assistance with this process, the professional/supportive person can call with the parent. The helping person can also assist the parent/guardian through a conference call. The parent/guardian must be willing to speak to the Care Coordinator and agree to the DCF assessment process.

## Family Support Organization

(FSO) 609-265-8838

No referral needed parent can call direct.

The Family Support Organization of Burlington County is an agency whose staff and volunteers are all parents or primary caregivers of children with developmental disabilities, behavioral, emotional or mental health needs. Their trained advocates work with families who are involved with the Care Management Organization, Partners for Kids and Families, Inc. Families from the community are welcome to attend trainings, speaker presentations and support groups. Our warm line is open to anyone from the community. This group of families helps to make sure that the "Family Voice" is being heard by advocating on committees that make a difference in our children's lives.



## FSO/Youth Partnership

609-265-8838

The Youth Partnership (YP) is a youth driven advocacy organization run by youth for youth with developmental disabilities, behavioral or emotional challenges. Membership is on a voluntary basis for youth residing in Burlington County who are between the ages of 13 and 21. Youth Partnership is dedicated to eliminating stigma, cultivating youth advocates and leaders, and creating/ensuring meaningful and authentic youth involvement in all components of our local system of care. Youth are expected to work, learn, focus, and help YP meet its goals. Youth can expect a safe environment where they will not be embarrassed and will be treated with respect.

